



## GROUND REGULATIONS

1. Entry is by ticket/season ticket only. Tickets/season tickets are to be retained and may be inspected at any time by a steward or agent of Gloucester Rugby Ltd. Any person attempting to gain admission or being found within the Stadium without appropriate authorisation/ticket may be escorted from the ground.
2. Persons issued with a ticket for a specific seat must occupy that seat unless instructed otherwise by a steward or agent of the Club. Standing in seated areas whilst play is in progress is strictly forbidden.
3. Play cannot be guaranteed to take place on any particular day or at any particular time and the Club management reserve the right to change advertised fixtures without notice and liability.
4. In the event of a match being postponed or abandoned, any refund of the admission charge will be in accordance with the Gloucester Rugby Ticketing Policy, a copy of which can be obtained from the Ticket Office or by visiting [www.gloucesterrugby.co.uk](http://www.gloucesterrugby.co.uk)
5. Standing in designated 'No Standing' areas is strictly forbidden. The obstruction of gangways, access ways, exits and entrances, stairways and a like is strictly forbidden. Any person who persistently contravenes this regulation will be escorted from the ground.
6. Behaviour likely to cause confusion or annoyance to any person e.g. excessive use of air horns, whistles or such equipment is not permitted in any part of the ground.
7. Hot food or drink is not to be brought into the ground.
8. Bottles, glass or solid vessels are not allowed in any area of the stadium and are to be removed from all bars and lounges.
9. Bags no bigger than an A4 piece of paper will be allowed into the venue. Searches by club officials may be requested and confiscation of prohibited items will occur.
10. Fireworks, flares, smoke canisters, knives, flag poles and/or any other article which might be used or construed as weapons and/or compromise public safety are not permitted within the ground.
11. Spectators may be subjected to a cursory search upon entering the ground.
12. The following are strictly forbidden:
  - a. throwing of any object, which may be deemed to constitute a danger to others;
  - b. use of foul and abusive language, obscene chanting or racial abuse towards any person;
  - c. unauthorised entry onto the field of play except in an emergency as directed by the stewards.
13. Smoking (including the smoking of electronic and vapour cigarettes) is not permitted anywhere within the stadium. Once you enter the venue, there is a **no re-entry policy** which means you will not be able to re-enter the venue should you leave for any reason.
14. Any person found removing, damaging or defacing club property will be prosecuted.
15. Persons failing to comply with instructions from a steward, police officer or other authorised agent of the Club may be escorted from the ground.
16. The Club reserves the right for its servants, agents and police to remove from this ground any person who does not comply with all these regulations, or whose presence within the ground, is, or could reasonably be construed as constituting a source of danger, nuisance or annoyance to any other person.
17. The liability of the Club for either loss or damage to vehicles and their contents left in car parks or for death or injury to any person using or entering club property is excluded to the extent permitted by statute.
18. Only persons authorised in writing by Club management are permitted to film or take photographs for commercial gain, distribute without charge or offer for sale any item, article, raffle ticket or thing whatsoever within the Club grounds.
19. Persons entering the ground are admitted only subject to these regulations. Entry shall be deemed to constitute acceptance of all these rules. Should anyone request to leave the confines of the stadium, re-admission is not permitted.
20. Management reserves the right to refuse admission, or to escort from the Ground, any person who refuses to comply with these Regulations.