



GLOUCESTER RUGBY
MATCHDAY VENUE CODE OF CONDUCT – Stage 5



KINGSHOLM STADIUM

2019-20
SEASON RESTART



MATCH VENUE CODE OF CONDUCT

The overarching principle of the below Code of Conduct is to adhere to the Match Venue specific guidelines which have been risk assessed by the individuals, Club, the Stage 5 guidance and, outside of the Match Venue, UK Government guidance at all times. The extent to which individuals adhere to guidelines and standards both inside and outside of the professional sporting environment has a direct impact on the risk of COVID-19 transmission to themselves and the close contacts around them and can directly or indirectly contribute to the overall viability of the competition.

The Code of Conduct is to be circulated in addition to existing Ground Regulations.

Match Venue Code of Conduct

All individuals attending a Match Venue shall be deemed to have accepted and agree to comply with the Code of Conduct set out below. Individuals will be admitted to the Match Venue strictly subject to this Code of Conduct. There will be no exceptions.

All attendees who enter the Match Venue (including all surrounding land, car parks and other facilities which are under the ownership and/or control of the Match Venue) shall:

- Comply with all current Government requirements and guidance regarding COVID-19 when travelling to and leaving the Match Venue.
- You must wear a face covering at all times unless eating, drinking or taking medication
- When using stairs, corridors and concourse areas, please keep to the left wherever possible; thereby creating one way streams. Lifts are prioritised for those with accessibility needs.
- Smoking/Vaping will be prohibited when in the stadium
- When moving through busy areas try and wait for your access route to be clear and always follow signage or steward instructions.
- If you feel ill please contact your nearest steward, and you will then be directed to our medical team.
- Maintain the highest standards of personal hygiene including, but not limited to, regularly washing hands, using hand sanitiser, avoiding touching your face.
- Avoid all unnecessary contact, handshakes, hugs etc.
- Arrive in good time to go through all necessary entry procedures
- Make sure in advance that you know where your entry point is, and, if an entry time is specified on your ticket, be there on time
- Be aware that your temperature might be taken before entry
- Be aware that all payments inside the ground are contactless

OPERATIONS CONTACTS

Helen Grayer, Head of Operations: 07968751414
Joel Daffurn, Operations: 07925838864



- If you need to access any of the grounds amenities, such as toilets, food and drink outlets or concessions, check before you attend to see if any of them are not in use and plan accordingly
- Remain in your seat or place of standing at all times wherever possible
- If you do need to leave your viewing position, wait for a time when the gangway is clear and always follow the signs indicating which way to go
- If you are seated, when moving past other spectators, to and from your seat, please avoid face to face contact with other spectators
- If you are standing, please stay within your allocated area and remain aware of the movements around you
- Take care when shouting, singing or celebrating
- Follow all instructions given by Match Venue officials including but not limited to the COVID-19 Venue Operations Officer and Ground Safety Officer.
- Leave the Match Venue immediately once your work has been completed, and ensure to follow social distancing measures when away from the Match Venue.

The Match Venue (with the support of the Competition Organiser) may immediately remove any individual from the premises regardless of role or status who does not comply with this Code of Conduct.

Any individual who is ejected from the Match Venue for breaching this Code of Conduct may be unable to attend a fixture at the Match Venue or any other Premiership Match Venue until further notice.

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